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Texas Veterans Land Board
Program Bulletin
Servicing Guide Update

Bulletin #24-02
June 7, 2024

VHAP and VHIP
MCMS Program Administrator

Nationstar Mortgage LLC dba Mr. Cooper Master Servicing (MCMS) as Program Administrator for the Veterans Housing Assistance Program (VHAP) and the Veterans Housing Improvement Program (VHIP) is notifying all program servicers of the removal of the VLB Servicing Guide Feb 2019 and the Origination Sale and Servicing Guide Dec 1983 rev Jun 1985, and the addition of the newly updated VLB Servicing Guide June 2024.

Section:	Change:
VLB Servicing Guide Feb 2019 has been updated and replaced with VLB Servicing Guide June 2024	Retired the VLB Origination Sale and Servicing Guide Dec 1983 rev Jun 1985, with certain sections/verbiage being merged into the updated VLB Servicing Guide, rev June 2024.

Questions or comments regarding this Bulletin may be directed to Layla Hanjani at (720) 387-2984 or MSTVLBLLRequests@mrcooper.com.

Your cooperation is appreciated.

Please note that the below Acknowledgement must be signed and returned, as the old Guides have been retired and removed from circulation.

Acknowledgement

Please review the updated VLB Servicing Guide June 2024 and acknowledge below your agreement to retire the use of the VLB Origination Sale and Servicing Guide Dec 1983 rev Jun 1985, and the VLB Servicing Guide Feb 2019 and adhere to the updated VLB Servicing Guide June 2024. Return the signed acknowledgement to: MasterServicingCompliance@Mrcooper.com.

Servicer Name: _____

Signed By: _____

Printed Name: _____

Date Signed: _____